



**Services,
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Ref: 55967

The Directors
Ready Flowers Pty Limited
PO Box 7142
Karawara WA 6152

Dear Directors

I refer to your recent letter to NSW Fair Trading concerning the website www.fair-trading.com.au which Ready Flowers Pty Limited asserts reproduces works infringing copyright which it owns in certain works.

Neither the Department of Services, Technology and Administration nor NSW Fair Trading (a Division of the Department) owns, operates or has any association with the above website. The website of NSW Fair Trading is www.fairtrading.nsw.gov.au.

Yours sincerely

A handwritten signature in black ink, appearing to read "Anthony Lean".

**Anthony Lean
General Counsel**

15 March 2011